



O365 Cloud PBX

Delivered as Managed Service

AltiGen Communications is the leading provider of all software business communications solutions specifically designed to enhance and extend the capabilities of Skype for Business and Office 365, delivered as a fully managed Cloud service.

AltiGen's O365 Cloud PBX as a Managed Service includes:

- Instant Messaging
- Presence
- Video Calling
- Desktop Sharing
- Web Conferencing
- Mobility
- PSTN Calling
- Auto Attendant
- Hunt Groups
- Contact Center
- Call Recording
- Call Reporting
- Implementation Services
- 24 x 7 Support

About AltiGen Communications

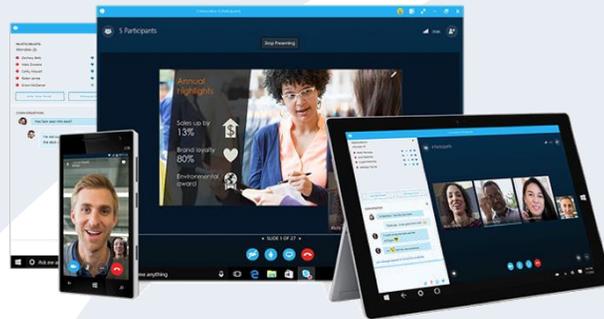
AltiGen is a Microsoft ISV partner which develops communications solutions designed to enhance and extend the capabilities of Cloud PBX and Skype for Business. We're also a Microsoft Cloud Solutions Provider and Cloud Hosting Provider.

For nearly 20 years we've been developing PBX and Contact Center solutions on the Microsoft Windows platform. For the past 10 years, we've been integrating our solutions with the Microsoft UC stack, beginning with OCS 2007. For the past 5 years, we've been delivering our solutions as a fully managed cloud service.

When it comes to Microsoft technologies, we are experts in cloud communications.

Office 365 Cloud PBX

Cloud PBX is the newest addition to Microsoft's suite of integrated Office 365 applications. Based on Skype for Business Online, Cloud PBX delivers business PBX and Unified Communications functionality directly within Office 365.



AltiGen enhances Cloud PBX with our complete suite of integrated business communications applications, including Auto Attendant, Hunt Groups, Multimedia Contact Center, Call Recording and Reporting. The entire solution is delivered as a fully managed cloud service, and supported 24 x 7.



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Delivered as a Managed Service



Increase Revenues

Easily add incremental monthly recurring revenues to your current Office 365 business practice.



Worry Free Management

Our fully managed, 24x7 service and support model enables you to stay focused on your core business.



Integrated Solution

Deliver an unparalleled customer experience with our complete, pre-integrated fully managed solution.



Reduce Customer Costs

Cloud PBX along with AltiGen's cost effective SIP trunks typically lowers customers' communications costs.



Enhance Agility

Leverage the Cloud PBX revenue opportunity without investing in additional technical resources.

A Better Cloud PBX Deployment Model

Migrating customers from an on premises or hosted PBX system to Cloud PBX is not a simple task, particularly for Microsoft partners who do not have a VoIP practice. Because of this many Microsoft partners have not been able to take advantage of the additional revenue opportunity available with Cloud PBX.

Our Cloud PBX as a Managed Service offering is designed expressly to support Microsoft Office 365 Partners. Our deployment services model covers everything from migration planning to system cutover to post implementation support.

Cloud PBX as a Managed Service includes:

- Migration Planning and Deployment Services
- Network Planning and Assessment
- Cloud PBX Deployment Services
- AltiGen Application and Integration Services
- Cloud PBX System Management and Support

Tailored to Partners' Individual Requirements

Because partners have varying levels of VoIP expertise our program is structured as a flexible menu of services – enabling partners to select the migration and support services they would like to deliver, and utilize AltiGen to “fill in the gaps” for all additional required services.

Regardless of a partner's level of VoIP expertise, we'll work with you to create a collaborative program designed to leverage your strengths while maximizing the Office 365 Cloud PBX revenue opportunity.

To learn more about Office 365 Cloud PBX as a Managed Service, please send us an email or give us a call.