

Enterprise-grade Cloud UC Solution

MaxCS Private Cloud is a fully managed unified communications service that combines Altigen's time-tested, feature rich IP-PBX/ Contact Center, cost-effective SIP Trunks, and seamless Office 365/ Skype for Business integration. To ensure reliability and uptime, this enterprise-grade Cloud-based communications solution is hosted in Altigen's secure and scalable geo-redundant data centers.



Full Featured Dedicated Cloud Phone System

With MaxCS Private Cloud, each customer receives a hosted IP-PBX/ Contact Center server dedicated to each company. This unique hosted solution is packed with all the must have IP-PBX and Contact Center features and applications required by today's enterprises.

IP-PBX Key Features:

- Auto Attendant
- Meet-me Conferencing
- Visual Voicemail
- PBX Mobility
- Graphical User /Admin Console

Integrated VoIP Contact Center:

- Automatic Call Distribution(ACD)
- Agent Client Software
- Supervisor Management Software
- Call Recording & Call Reporting
- Graphical Reader Board

Flexibility to Use Altigen or Polycom IP Phones

Existing MaxCS customers will be able to leverage their investments in Altigen phones or utilize industry standard business media VVX series phones from Polycom.

Polycom VVX Series Phones

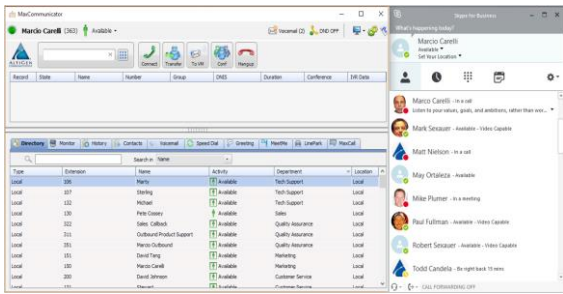


Altigen Phones



Skype for Business UC Integration

MaxCS Private Cloud seamlessly integrates with Skype for Business for unified communications. This unique solution delivers a unified desktop client which combines MaxCommunicator and the Skype Client to add instant messaging, presence, desktop sharing, video calling and web conferencing functionality to MaxCS.



MaxCS Private Cloud Advantage

- Complete**
Advanced voice and UC capabilities in a single integrated solution
- Cost Effective**
Low, predictable monthly cost, and huge savings replacing T1/PRIs with SIP Trunks
- Simple**
Easy to use and Manage
- Reliable**
Deployed and managed in Altigen's secure, fully redundant Cloud
- Future Proof**
Always up to date fully managed solution

Fast and Easy Migration to MaxCS Private Cloud

For existing Altigen customers who have aging Max 1000/2000 or Office systems, migrating to MaxCS Private Cloud is a fast and painless experience. An authorized Altigen partner will walk you through the easy 5 step process to get you up and running in the Altigen Cloud in no time.

1. Your Altigen partner runs our network test tool to ensure everything will meet technical requirements
2. The partner takes a backup of your existing Altigen system (auto attendant, phrases, voice mail, etc. will be saved and migrated)
3. Your new system is created in our cloud
4. We port your existing numbers to Altigen SIP trunking
5. On migration day, your phones are pointed to the new MaxCS Private Cloud system and you're ready to go. It's that easy!

Call us or your Altigen partner to ask about the special MaxCS Private Cloud Bundle promotions, offered exclusively for existing Altigen customers.